

**We're looking for a leader who gives a stuff!
Are you made of the right stuff?**

SDL Surveying

Various

What we do

SDL delivers national coverage across the board, in surveying, mortgage services, auctions, property management, lettings and estate agency. In all areas, our revolutionary spirit has the customer at its heart. Surveying represents a network of surveyors, valuers, property agents and managers across England and Wales, through a combination of our employed surveyors and independent firms. Undertaking 160,000 valuations per year we command a commercial advantage through iPad technology and desktop surveys. Always looking to make it better for our clients and customers.

What we care about

Revolutionising our customers' experience is what drives us each and every day at SDL. We thrive on shaking up the industry and doing what it takes to make customers' lives easier and better. Because they deserve more and we want to be the ones to wow them.

We believe our greatest asset is our people and by empowering them to make a difference our people can become the best they can be.

Your life as a Regional Surveyor

You will lead and inspire your team of surveyors to achieve or exceed personal and regional targets around customer satisfaction and fees. You will have a passion for mentoring and developing your team members, particularly our less experienced Associate Surveyors who you will support to achieve full Chartered status. With a remote workforce your biggest challenge will be maintaining regular contact; hosting briefings, meeting face to face where possible to make sure they feel valued and part of the SDL family. You will act as an ambassador for the SDL brand and promote the services of our other divisions to encourage cross business custom. You will work closely with the Audit team to ensure the quality of service to our lenders is maintained at the highest standard. You will still have the opportunity to get on the tools regularly and keep your surveying skills sharp and up to date!

Love OUR
CUSTOMERS

DARE TO BE
DIFFERENT

MAKE IT
BETTER

What you'll do

- Oversee the day to day management of the field in your region to ensure we are providing an excellent level of service at all times
- Coach and mentor your team to help them develop their skills and capability to be the best that they can be
- Provide meaningful MI to senior management
- Work collaboratively with the Audit team to maintain service and quality requirements to company standards
- Support recruitment of high caliber surveyors nationwide
- Proactively contribute to the implementation of new initiatives and technology
- Complete surveys where possible

Who we're looking for

We want to find a strong leader with extensive experience in all aspects of property Surveying who likes to work in a fast-paced world where they can take responsibility and get things done and who has:

- Extensive knowledge in all aspects of surveying practice
- Proven track record of leading a highly effective team utilising coaching and mentoring
- RICS membership (either MRICS or FRICS) and VRS registered
- Experience of managing relationships with internal and external stakeholders
- Experience preparing MI reports for senior management
- Technical expertise in residential surveying
- Experience of providing terrific customer service in a client-facing role
- Exceptional timekeeping - never late and always on top of deadlines
- A pragmatic approach to problem solving
- Eligibility to work in the UK and everything it takes to successfully complete pre-employment screening

And, ideally, but not vitally:

- Experience using iPads and apps
- Excellent presentation skills

How to apply

Write an email telling us why this job's got your name on it. Attach your CV. Press send recruitment@sdlgroup.co.uk

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